

News Flash

Amadeus Flash

***** Air India – Indian Merger *****

Dear Business Partner,

As you must already be aware of the merging of our National Carrier, Air India (AI) coded flights and Indian (IC) coded flights by migrating to new Passenger Service System on 26th February, 2011.

We wish to inform you of the consequent outage with Air India system that is scheduled at 0030Hours (IST) on 26th February for about 14hours, during which the Reservation and Ticketing Functions through your GDS will be disabled for both AI and IC.

During this time, Travel Agents will not be able to perform any transactions for AI as well as IC on Amadeus. For any reservation/ticketing related queries during this time frame, please contact your nearest Air India Office.

And, for queries related to Reservation & Ticketing post migration, [please click here](#) for the FAQs originally rolled out by Air India.

For any clarification on the above, please contact your nearest Amadeus Helpdesk.

Amadeus Helpdesk

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200

Live Chat Function in Amadeus Selling Platform

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