

News Flash

Amadeus Flash

No more difficulty in reissuing E-Tickets without Record Locator of the Validating Carrier!!

Dear Travel Partner,

In line with IATA Resolution 722g, Amadeus is pleased to announce the Enhancement to the Validating Carrier Check on the record locator at Exchange/Reissue time, when the validating carrier does not participate in the new itinerary.

Accordingly, it is no longer mandatory to have the active Segment/Record Locator of the Validating Carrier in the Itinerary while reissuing an E-Ticket.

Illustration

In the below example, BA (as the validating carrier) imposes to have the presence of its record locator to accept the E-Ticket transaction:

```
--- TST RLR ---  
RP/DEL1A0980/DEL1A0980      AA/SU 15MAY09/1439Z 5TGUV8  
1.SMITH/JANE MRS  
2 BA 185 F 10AUG 1 LHREWR HK1 1000 1245 10AUG E BA/NOSYNC  
3 AA1921 F 15AUG 6 EWRMIA HK1 0600 0904 15AUG E AA/JZBQRK  
4 AP LON - AMADEUS NICE - A  
5 TK OK15MAY/LON1A2TAS//ETBA  
6 FA PAX 125-3943282561/ETBA/GBP5109.70/15MAY09/DEL1A0980/9999  
9911/S2-3  
7 FB PAX 1500000034 TTP/RT OK ETICKET/S2-3  
8 FM PAX *C*0/S2-3  
9 FP CASH  
10 FV BA
```

PAX has already flown the first segment which is on the Validating Carrier (BA) and now wants to modify return from Miami to Chicago.

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```

TKT-1253943282561 RCI- 1A LOC-5TGUV8
OD-LONMIA SI- FCMI-0 POI-LON DOI-15MAY09 IOI-99999911
1.SMITH/JANE MRS ADT ST
1 OLHR BA 185 F 10AUG 1000 OK F1 F 3PC
2 OEWB AA 1921 F 15AUG 0600 OK F1 A 2PC
MIA
FARE F GBP 4904.00
TOTALTAX GBP 205.70
TOTAL GBP 5109.70
/FC LON BA NYC AA MIA M6875.94NUC6875.94END ROE0.713211
FP CASH
FOR TAX DETAILS USE TWD/TAX
  
```

Once the TST is updated with the new itinerary and e ticket is ready for a reissue without Validating Carrier (BA) segment in the TST and PNR respectively.

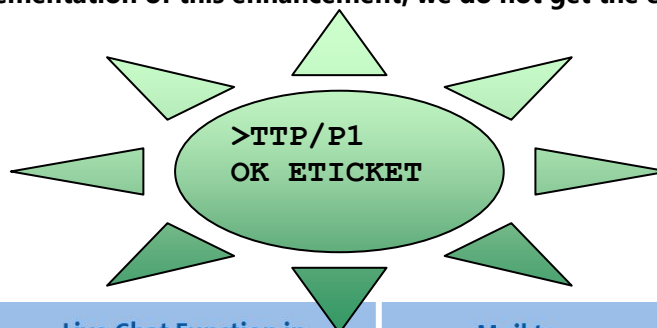
```

--- TST RLR ---
RP/DEL1A0980/DEL1A0980 AA/SU 13AUG09/1453Z 5TGUV8
1.SMITH/JANE MRS
2 AA2327 Y 15AUG 6 EWRORD HK1 1005 1138 15AUG E AA/JZBQRK
3 AP LON - AMADEUS NICE - A
4 TK OK15MAY/LON1A2TAS//ETBA
5 FHE PAX 125-3943282561
6 FO 125-3943282561LON15MAY09/99999911/125-39432825610E1
7 FP PAX O/CASH/S2
8 FV BA
  
```

Prior to the enhancement, on reissuing the E-Ticket error response was received:

**>TTP/P1
 CT RJT: ETKT DISALLOWED - NEED AIRLINE R/LOC-RETRY**

Post the implementation of this enhancement, we do not get the error and E-Ticket will be reissued successfully.



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