

## News Flash

### Amadeus Flash

Dear Travel Partner,

Amadeus, as part of its continuous initiative to improve product quality, is pleased to announce the following enhancement to Customer Profiles.

#### Features / Benefits

- New default structured and standardized addresses in customer profiles that make it easier for users to interpret the information provided in the Customer Profiles along with an easy interfacing with internal/external applications.
- Mandatory country codes in the address element and document section.
- Increased length of the address section makes it easier to structure the details and provide more relevant information

#### Illustrations

##### Structured Address in Profiles

```
T* MEHRA/S MS
----- PNR TRANSFERABLE DATA          CCU1A0980 M
1 A NM 1MEHRA/S MS
2 A AP
3 A AM /D//CY-TRANSCEND CONSULTANCY/A1-395 LE MARR TOW
      ERS/ZP-700045/CI-KOLKATA/CO-IN
4 S TK OK
END OF DISPLAY
*PROFILE MODE*
```

#### Amadeus Helpdesk

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200

#### Live Chat Function in Amadeus Selling Platform

Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform

#### Mail to Helpdesk

[help@amadeus.in](mailto:help@amadeus.in)

#### Know more about Amadeus

[www.amadeus.in](http://www.amadeus.in)

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#### Mandatory Country code in Address & Documents Section

```

T*SINGH/S MS                3J27BG
----- PNR TRANSFERABLE DATA      CCU1A0980
1 A NM 1SINGH/S MS
2 A AP
3 A AM /H//A1-62 A GOLF TOWERS/ZP-700045/CI-KOLKATA/CO
-IN
4 S TK OK
----- DOCUMENTS
5 PAS/IN /SK15678910 /12OCT2008/29NOV2018
6 PIV/IN /NS9101112 /10OCT2009/30OCT2009
END OF DISPLAY
*PROFILE MODE*
  
```

#### Increased address length

OPTION	FOR	MAXIMUM NO.OF CHARACTERS FOR TEXT
/CY-	COMPANY NAME	30
/NA-	NAME	30
/A1-	ADDRESS LINE 1	50
/A2-	ADDRESS LINE 2	50
/PO-	POST OFFICE BOX	8
/ZP-	POST/ZIP CODE	20
/CI-	CITY	30
/ST-	STATE	25
/CO-	COUNTRY	25

```

T* SINHA/T MR                9X8PS4
----- PNR TRANSFERABLE DATA      CCU1A0980
1 A NM 1SINHA/T MR
2 A AP
3 A AM /D//CY-TRANSCENDS CONSULTANTS PVT LTD/NA-GOLF T
OWERS/A1-222 A MERLIN APARTMENT FLAT C PRINCE A
NWAR SHAH RD/ZP-700045/CI-KOLKATA/CO-IN
4 S TK OK
END OF DISPLAY
  
```

Please refer to HEAM to check the appropriate structured address options in customer profile.

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**Note:** The feature of structured addresses in profiles can be switched off based on users' discretion for the entire office.

**Please contact your nearest Amadeus Helpdesk incase you wish to deactivate the feature of structured address in Customer Profiles**

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