

# Customer Service News Flash

## Amadeus Flash

Amadeus is pleased to announce the implementation of a new setting at Office level which facilitates you to display and price Public as well as Unifares on the same screen.

Effective 17<sup>th</sup> Mar'09, this new feature has been activated for your offices, which has the following benefits:

- ❖ It is no longer required to input /R, U entry in the Amadeus fare entries (E.g.-FQD/FXP/FQP etc.)
- ❖ You will be able to display both published fares (public fares) along with the special/private fares/negotiated fares (also called Unifares) in single entry.
- ❖ For easy comprehension - there are indicators in the display to show which fares are Public fares, and which ones are Private Fares.

Column "F" in the below FQD display between the maximum stay and the routing column indicates that it is a unifare. Any value under the F column indicates the private/negotiated fare and blank indicates the market fare / published fare

| FQDDELNYC/ALH |            |    |       |    |   |     |            |     |     |     |   |   |
|---------------|------------|----|-------|----|---|-----|------------|-----|-----|-----|---|---|
| LN            | FARE BASIS | OW | INR   | RT | B | PEN | DATES/DAYS | AP  | MIN | MAX | F | R |
| 01            | WYRT       |    | 50000 | W  | + | -   | -          | -   | 3+  | 6M  | A | M |
| 02            | WXS        |    | 57000 | W  | + | -   | -          | + - | 3+  | 6M  |   | M |

**For clarification please contact your nearest Amadeus Customer Service**

### Amadeus Customer Service

24 X 7 Access to Amadeus Customer Service at Nationwide Toll free 1800-111-200

### Live Chat Function in Amadeus Selling Platform

Connect to Amadeus Customer Service through Live Chat Function in Amadeus Selling Platform

### Mail to Customer Service

[help@amadeus.in](mailto:help@amadeus.in)

### Know more about Amadeus

[www.amadeus.in](http://www.amadeus.in)

### Amadeus Learning City

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