



amadeus CUSTOMER SERVICE NEWS FLASH

Amadeus Flash

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CATHAY PACIFIC now supports Direct access PNR View in Amadeus

Input command:

1CXRTABCDE (replace ABCDE with the 5 character CX record locator)

Illustrated:

1A PNR

```

RP/XXXXXXXXXX/XXXXXXXXXX          SM/SU   9JAN08/0758Z   ZJTMOH
  1.TRAVELLER/ MR
  2  CX 751 J 12JAN 6 BOMDXB HK1   2115 2245   12JAN   E   CX/J468V
  4 TK OK09JAN/XXXXXXXXXX//ETCX
  5 SSR RQST CX HK1 BOMDXB/14CN,P1/S2
  9 OSI CX PAX CTC 9821050114
 10 FA PAX 160-5627527376/ETCX/INR23372/09JAN08/XXXXXXXXXX/144007
    90/S2

```

Direct Access PNR View

1CXRTJ468V → input command

```

1CXRTJ468V
** CX - CATHAY PACIFIC AIRWAYS **
J468V      RCVD-MUC1A/ZJTMOH/XXXXXXXXXX/1440079/XXX/1A/T/IN//
BOM001 1701 1856 10JAN08 /TKTD
NM: 1.TRAVELLER/MR
2.SS:   CX751  J 12JAN  BOMDXB HK1   2115 2245   E   $CX$
3.ST: SEAT CX HK1 BOMDXB 751 J12JAN.14CN/RS
4.SR: SSR TKNE CX HK1 BOMDXB 751 J12JAN 1605627527376
      C1/P1

```

This functionality helps you to easily verify your 1A PNR as on the airline side

For further information on this please contact Amadeus Helpdesk

Online Help HEDIRCX.085

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