

News Flash

Amadeus Flash

AMADEUS PNR HISTORY ENHANCEMENT

Enhanced RF in PNR history

Dear Travel Partner,

Maintaining our tradition of making the GDS more user friendly, Amadeus introduces the latest enhancement of "Received From" element in the PNR history.

Key Features

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- More information on the actions taken in the PNR namely terminal identifier, IATA number.
- Possible to identify whether the transaction was done in Direct sign in or a Remote sign mode.

Illustrations

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DIRECT SIGN IN ← done by user at agency premises in his/her own pc

RF-PAX CR-DEL1A0980 91496716 SU 0406RB/DS-58910891 26JUL0449Z

RF-	Received from indicator
PAX-	Received from information as entered by the agent
CR-	Communications reference
DEL1A0980-	Office identification of the location where the pnr modifications were made
91496716 -	IATA code of the location where modifications were made
SU-	DUTY code of the agent who made the modifications
0406RB-	Sign of the agent who made the modifications
/DS-	SLASH, SIGN MODE -Direct Sign Mode
58910891-	Amadeus terminal identifier of the agent making the modifications
26JUL-	Date on which the modifications were made
0449Z-	Time at which the modifications were made

Amadeus Helpdesk

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200

Live Chat Function in Amadeus Selling Platform

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REMOTE SIGN IN ← done by remotely logging in to agency's office id and terminal from another office
 (subject to extended office agreement between PNR owner and receiver offices)

RF-PAX CR-DEL1A0900 00030623 SU 0406RB/RO-589190DD DEL1A0980 91496716 26JUL0529Z

RF-	Received from indicator
PAX-	Received from information as entered by the agent
CR-	Communications reference
DEL1A0900-	Office identification of the location where the Pnr modifications were made
00030623-	IATA code of the location where modifications were made
SU-	DUTY code of the agent making the modifications
0406RB-	Sign in of the agent making the modifications
/RO-	Slash, Remote Office ID mode
58910891-	Amadeus terminal identifier of the agent making the modifications
DEL1A0980-	Remote Office Id
91496716-	IATA code of the Remote office id
26JUL-	Date on which the modifications were made
0529Z-	Time at which the modifications were made

For more information, please contact your nearest Amadeus Helpdesk

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