

Customer Service News Flash

Amadeus Flash

Dear Travel Partner,

You are already aware that some carriers have introduced a commission value of 3% payable to ticketing agencies for all domestic and international tickets issued in India; this 3% commission will be payable on the basic fare plus the fuel surcharge (YQ).

- In Amadeus system, you need to put **FM3** which will register 3% commission on the basic fare amount of ticket to BSP.
- The 3% amount on the Fuel Surcharge (YQ) will be settled by the carriers' revenue / accounts department to the agency.

For further information please contact your nearest Amadeus Helpdesk or contact our 24x7 nation wide toll free number 1800-111-200; alternatively, via 'live chat' option on your Amadeus Vista Selling platform.

Amadeus Customer Service

24 X 7 Access to Amadeus
Customer Service at
Nationwide Toll free
1800-111-200

Live Chat Function in Amadeus Selling Platform

Connect to Amadeus
Customer Service through
Live Chat Function in
Amadeus Selling Platform

Mail to Customer Service

help@amadeus.in

Know more about Amadeus

www.amadeus.in

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