

Customer Service News Flash

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PNR Pricing Enhanced.....

Dear Travel Partners,

We are pleased to announce the latest enhancement in PNR Pricing towards the YQ/YR Tax (Fuel/Insurance Surcharge) application.

System will now read the existing Validating Carrier in FV element at FXP/FXX and revert the Fare/Taxes as per the carrier in the FV element.

For Example,

RP/DEL1A0980/DEL1A0980 MK/SU 14JUL08/0549Z YMD8ZI
 DEL1A0980/7878MK/14JUL08
 1.TEST/AMADEUS MS
 2 IT 304 H 07DEC 7 DELBOM GK1 0830 1030 07DEC TEST
 3 IC 168 W 10DEC 3 BOMDEL GK1 1800 1955 10DEC TEST
 4 AP DEL 011 26736600 - AMADEUS INDIA - A
 5 TK OK14JUL/DEL1A0980
6 FV IT

FXP/S3

01 TEST/AMADE*

LAST TKT DTE 10DEC08 - DATE OF ORIGIN

 AL FLGT BK T DATE TIME FARE BASIS NVB NVA BG
 BOM
 DEL IC 0168 W W 10DEC 1800 Y 30

INR 10470 10DEC08BOM IC DEL10470.00INR10470.00END

INR 225WO

INR 10695

SFM - INVALID PRICE SCHEME REFERENCE

PRICED WITH VALIDATING CARRIER IT - REPRICE IF DIFFERENT VC

100 INR PENALTY APPLIES

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Output:

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- 1) System has taken Validating carrier as IT as this was mentioned in the FV.
- 2) System has processed YQ/YR logic as per IT validation which is incorrect.

Therefore, it is essential that **ONLY** the appropriate carrier is added in FV element in order to derive the correct fare and taxes (YQ/YR Taxes specifically).

Please note, incase there is no FV element, we recommend to use FXP/R,VC-xx (xx is 2-letter validating airline code) while pricing for multi-carrier itineraries.

To conclude, if an FV element is present in the PNR before any pricing entry, the system would calculate the YQ / YR as per the FV element entered in the PNR.

This would ensure the following:

- 1) YQ / YR Tax will be processed according to the Validating Carrier mentioned in the FV element.
- 2) Chance of ADMs would be reduced due to the incorrect YQ / YR processing, since the system automatically picks it from the FV element present in the PNR before pricing.

For more information, contact your Amadeus Customer Service

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