



## Great news for all Amadeus subscribers...!!!

### AMADEUS PNR CLAIM HAS BEEN SUCCESSFULLY IMPLEMENTED ON SAUDI ARABIAN AIRLINES...!!!!

- PNR Claim functionality allows Amadeus agents to take over the responsibility for PNRs that were originally created and booked on the Airline system.
- Responsibility of PNR follow-up is directly handled by the travel agents.
- Amadeus travel agents can give better customer services to passengers as original PNR is available for further PNR servicing.
- Agents take control of the PNR for the purpose of ticket fulfillment.

#### Following are the entries to perform PNR Claim: -

BY RECORD LOCATOR -RO SV ABC123

BY FLIGHT NUMBER, DATE AND NAME - RO S302/23AUGDELBOM-DUA

REFER TO  GGPCASV