



GREAT NEWS FOR AMADEUS SUBSCRIBERS...!!!

AMADEUS PNR CLAIM HAS BEEN SUCCESSFULLY IMPLEMENTED ON KINGFISHER AIRLINES...!!!!

- ▶ PNR Claim functionality allows Amadeus agents to take over the responsibility for PNRs that were originally created and booked on the Airline system.
- ▶ Responsibility of PNR follow-up is directly handled by the travel agents.
- ▶ Improved customer service for passengers as original reservation is available to Amadeus travel agents for further PNR servicing.
- ▶ Agents take control of the PNR for the purpose of ticket fulfillment.

Following are the entries to perform PNR Claim: -

BY RECORD LOCATOR - RO IT ABC123
BY FLIGHT NUMBER, DATE AND NAME - RO IT 302/23AUGDELBOM - SHARMA

REFER TO  GGPCAIT

For more information please contact your nearest Kingfisher Airline's office or your Amadeus Helpdesk.